

Privacy and Cookies Policy

For us at Nordic Water Products AB (“we”, “our”, “us” or the “company”), your privacy is important. We want to be open and transparent with how we handle the personal data that you have entrusted to us or which we received in another way.

At Nordic Water Products we take measures to ensure that processing of your personal data is done in accordance with applicable laws and regulations, and that your personal information is adequately protected with us and our partners.

1. General

By visiting www.nordicwater.com (the ‘website’) or by contacting us by e-mail or by telephone, you accept the terms and conditions of this privacy and cookies policy in conjunction with your use of the website or contact with us.

If you choose to contact a specific country, the Nordic Water company in that country is the controller of that personal data. Please see the list at the bottom of this policy with all Nordic Water Group companies.

2. Personal data

The personal data we process comprises of the data you choose to provide us with, such as if you contact us via telephone or e-mail us. We will use these data to manage and respond to your enquiry in the best possible manner.

Your personal data may also be provided to our partners in the manner and to the extent necessary to be able to fulfil our obligations to you in the form of, for example, responding to your inquiries via e-mail or searching for an answer to your questions.

Nordic Water will keep your personal data as long as you, or the organization/company which you represent, have an active dialogue with us, and thereafter for that time necessary in order to fulfil the purpose with our processing. The processing is done based on your consent or a legitimate interest.

As part of our commitments, Nordic Water apply reasonable and appropriate organizational and technical procedures and measures to protect the information we collect and process.

Your rights

You have the right to obtain information from Nordic Water Products AB about the personal data Nordic Water is processing about you. You also have the right to have your data corrected if it is incorrect. Furthermore, you have under certain circumstances the right to obtain restriction of the processing of your personal data and the right to request having your data erased.

You have also, under some circumstances, the right to data portability, which means you have the right to transfer your personal data you have provided us, to another controller. There is, in certain cases, also a right for you to object to the processing when based on legitimate interest and a right for you to object to the processing regarding profiling.

Questions and complaints

For queries concerning the processing of personal data or a request in accordance with the above paragraph, please contact the relevant controller via the e-mail listed at the end of this document.

If you have complaints regarding Nordic Water’s processing of your personal data, you may contact the relevant supervisory authority (in Sweden, Datainspektionen).

3. Cookies

We use cookies. A cookie is a small text file that is saved on the website visitor's device. A cookie can be either a session cookie or a cookie that is stored for a longer period. A session cookie is deleted when the web browser is closed while a permanent cookie is kept. It is kept so that the website visitor can use nordicwater.com in the manner we intend. This can encompass, for example, language choice or other preferences being saved to simplify the website visitor's next visit.

We use cookies to make the use of our website easier, as well as to adapt its use to the user. The information that is collected via cookies does not, however, include any personal information; it is only used to establish the visitor's patterns in the use of our web services. When it comes to behaviour at nordicwater.com, no IP addresses are saved to our databases either. Accordingly, as a website visitor information about you can never be linked to your identity.

Nordicwater.com also uses cookies to count and report visitor numbers and traffic. We also use so-called third-party cookies from other companies to conduct market surveys and measure traffic.

Via your web browser you can both delete cookies and block our ability to save cookies on your device. However, if you choose to do so a number of functions on nordicwater.com will no longer work properly.

Blocking and erasing cookies

Most browsers accept cookies automatically, although the settings in your browser can be adjusted to block and erase cookies. The specific procedure for doing this varies between different browsers, and further information may be found in the respective browser's instructions or in the help function which accompanies most browsers. Further information about how to manage and erase cookies can be found on the following website:

<https://www.pts.se/cookies>.

4. List of companies within the Nordic Water Group

Sweden	Nordic Water Products AB, org.nr 556399-8540
Belgium	Nordic Water Benelux BV
China	Nordic Water Products (Beijing) Co Ltd
Germany	Nordic Water GmbH
Norway	Nordic Water Products AS
Spain	Nordic Water Tecnology Iberica

E-mail for questions regarding GDPR: gdpr@nordicwater.com